



MEDIA RELEASE

David Littleproud MP

FEDERAL LNP MEMBER FOR MARANOA

September 29, 2016

Maranoa MP calls on the Heritage Bank to stop closing mini branches in the regions

Federal Member for Maranoa David Littleproud has called on the Heritage Bank to reconsider its decision to close mini branches and continue to support rural towns across the electorate.

“In some instances, the Heritage Bank offered the only banking facility in the town and we simply can’t afford to lose another local service in rural communities,” Mr Littleproud said.

“I call on the Heritage Bank to release its customer usage rates to prove why it’s closing mini branches in the regions.

“Customer usage rates provide the data used by banks to make decisions on their branches usage. I believe the community is entitled to know why these mini branches are closing or, at the very least, give us the opportunity to further support a service which may be underutilised.”

The Heritage Bank recently announced it was to close 26 mini branches – including facilities in the Maranoa electorate – with a rise in online banking being cited as the reason for the blanket closure.

“We also have an elderly population and many don’t feel comfortable sharing their personal banking information online,” Mr Littleproud said.

“I call on the Heritage Bank to reconsider its decision and to continue to support rural communities, just as these rural communities have previously supported the bank.”

–ENDS–