



## David Littleproud MP

Federal Member for Maranoa

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# Media Statement

November 29, 2017

### Littleproud MP ensures Cooyar Community are prepared for postal service changes

Maranoa MP David Littleproud has ensured measures are in place for Cooyar residents following closure of the Cooyar Community Postal Agent (CPA) this Friday, 1 December.

Since becoming aware of the CPA's closure last week, Mr Littleproud wrote to Australia Post's CEO, Christine Holgate, seeking answers from Australia Post about their plans for a replacement service for the Cooyar community.

"Last week I was extremely disheartened to learn Cooyar residents were going to lose an essential service that's been operating in the community since 1907, and I had residents approaching me because they were disappointingly in the dark about the changes - that's why I wrote to the CEO and sought further advice from Australia Post about what will happen now."

Mr Littleproud has since been informed by Australia Post it has exhausted all efforts to locate a new CPA in Cooyar, without success. From Friday, 1 December Australia Post will commence roadside delivery, three days per week to the 51 homes in the township of Cooyar. However, residents must first install a letterbox or they will need to travel to Yarraman to collect their mail.

Mr Littleproud said, "I'm pleased that we've been able to ensure there is a plan for residents, particularly this close to Christmas."

"If residents require any further information or have any concerns – or haven't yet received the notice from Australia Post about the changes - I would encourage them to contact me," Mr Littleproud said.

Australia Post advised residents by mail on 27 November of the following arrangements:

1. For residents wanting to receive roadside delivery, they must install a letterbox as soon as possible. For further information regarding the type of letterbox to install and where this should be situated on your property, please contact Bill Everts at the Australia Post Toowoomba Delivery Centre on (07) 4699 4569. Australia Post's delivery team will also be in town this week to talk to residents about letterbox installation.
2. Until a letterbox is installed, mail will be available for collection over the counter at the **Yarraman Post Office** located at: **19 Toomey Street, Yarraman**. Operating hours are Monday to Friday 9.00am to 5.00pm.
3. For residents with a PO Box at the Cooyar CPA, Australia Post will offer a free 6-month mail redirection to your residential address or to an alternate address of your choice. If you would like to continue with a PO Box service, you can lease a new PO Box at Yarraman Post Office. To arrange a mail redirection or to lease a new PO Box, residents are advised to visit the Yarraman Post Office and they will be able to assist you.

4. Please note if you are expecting a parcel and are not at home when the contractor delivers the parcel at your residential address, this will also be available for collection from Yarraman Post Office.

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**Media Contact:**

Eloise Handley

T: 07 4662 2715

E: [eloise.handley@aph.gov.au](mailto:eloise.handley@aph.gov.au)

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