

## Media Statement

November 22, 2017

## Five new Centrelink jobs to support the Western Downs region

AT SOME point in your life, you'll probably need assistance from the Department of Human Services and to make this contact easier in rural towns, five additional jobs have been advertised in Dalby to better support bush communities.

"We're a stoic mob and putting up your hand for help can be a daunting. Especially as we're going through extended drought and since a major employer, Ostwald Bros, went into voluntary administration," Mr Littleproud said.

"Today five new temporary Dalby Service Centre jobs were advertised to support our region.

"These temporary roles will assist our community but also boost employment opportunities in our region."

Through Centrelink and Medicare, the Department of Human Services supports millions of Australians covering all demographics, backgrounds and age.

"The Dalby Service Centre is known for its high standard of care in our region and assists our most vulnerable," Mr Littleproud said.

"This department provides social welfare, health and child support services to almost every Australian at some time in their life so I'm glad we have these services centres based in rural towns to help those when they need it most.

"Access to assistance, especially for those on a pension, is very important for rural communities as my office is often contacted regarding trouble accessing online portals and the face-to-face service the Dalby centre provides alleviates many of these concerns."

Five non-ongoing (temporary) staff positions have been advertised on the APS Jobs website. The positions were advertised from November 21, 2017.

As with all recruitment in the Australian public service, this activity is subject to a merit-based selection process and current non-ongoing and casual staff are able to apply for these positions.

## FACT BOX:

- In Maranoa, there are eight centres which provided face-to-face Centrelink and Medicare service located at: Charleville, Dalby, Goondiwindi, Kingaroy, Longreach, Roma, Stanthorpe and Warwick.
- As at June 30, the Human Services Department averaged more than 77,000 service centre contacts each day over its 349 centres across Australia.

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